





Service Offer

Departments of Environment and Beaches





QUALITY AND ENVIRONMENTAL 🀡 POLICY OF BEACHES

• The town hall of Algarrobo has bound to place at disposal all necessary technical as well as financial means to bend forward against an environmental pollution by the beaches which could appear from activities by the beaches (In consequence all possibilities are reduced for an environmental pollution to a minimum). Hygiene and sanitary equipments are improved in cooperation with all urban sectors constantly. This assures advancement in the environmental protection as well as the services.

• With all these activities, executed by the beaches, the town hall binds to seize initiatives which guarantee the observance of the rules and regulations, and the wishes of the beach-users. Also they will improve the participation by staffs and user of the beaches to reach therefore an improvement of the beaches by information and sensitization.

OBJECTIVES FOR QUALITY Q

- Decrease of the pollution on a minimum.
- Control of the quality of the sea water.
- Assure good hygiene and sanitary conditions.
- Improvement of the equipment and services on the beach.
- Improvement of the security, environmental protection, as well as the satisfaction of the users.
- Promotion of the sensitivity and information.



WE BIND OURSELVES

- Service of first aid and rescue service, 8 hours daily continuously during the swimming season, from Mondays to Sundays.
- · Waste disposal and waste separation.
- Maintenance and cleaning of the beach.
- Control of the observance of the bylaw by the Local Police and the Civil Protection.

INDICATORS

The town hall has put together some indicators, which you can find on the web page or in the information boards. Among other things you can see there:

- Results of the water analyses.
- Information about emergency service and maintenances.
- Satisfaction of the users,

COMPLAINTS AND SUGGESTIONS

• All users of the beaches have the right to bring forward suggestions or complaints upon functioning or the services by the beaches.

• The beach users can dispose of equipment which was furnished on the web page of the town hall www.algarrobo.es to bring forward their complaints or suggestions for improvement.

E-mail: quejasysugerencias@algarrobo.es.

• Also every beach user has the possibility to bring forward a suggestion or a complaint for improvement directly to the town hall in Algarrobo, the Local Administration Office in Algarrobo-Costa or with the first aid positions.

IMPORTANT TELEPHONE NUMBERS

Town Hall	952	55	24	30
Local Admin. Office	952	51	11	67
Local Police	670	67	15	83
Civil Protection	661	85	69	48
Emergecy			1	112